GUINEA LIMPIA se positionne comme le leader dans la gestion des déchets au niveau de la Guinée Equatoriale avec un chiffre d’affaire de 20,4 millions d’euros en 2012. Grâce à ses 800 employés et à d’importants investissements, elle a développé un parc de matériel roulant de plus de 250 engins performants adaptés au contexte tropical africain.

Guinea Limpia a assuré avec un professionnalisme reconnu le service de propreté lors de grands événements continentaux politiques et sportifs, organisés par la Guinée Equatoriale dernièrement (sommet de l’Union Africaine à Sipopo, Coupe de l’Afrique des Nations en 2012 Sommet ASA etc …

GUINEA LIMPIA s’est imposée en Afrique par son savoir-faire et son expertise dans les activités de dépollution: collecte des déchets ménagers, nettoyage urbain, réhabilitation des décharges sauvages, gestion des décharges tri-compostage et accompagnement des collectivités locales (formation et conseil)

GUINEA LIMPIA SA
Siège social: Km3, routes des carrières,
Timbabe, BP 368, Malabo, République de Guinée Equatoriale
Tél: + 240 222 78 48 07 / 222 68 19 54
Site web: www.guinealimpia-ge.com
Contents

WELCOME MESSAGES 4
UCLG PRESIDENCY 8
PRESENTATION OF UCLG 10
THE PROGRAM AT A GLANCE 11
CONGRESS PRESENTATIONS GUIDE 12
PROGRAM - DAY 1 14
PROGRAM - DAY 2 15
PROGRAM - DAY 3 18
PROGRAM - DAY 4 27
SUMMIT KEYNOTE SPEAKERS 29
PROGRAMME OF PARALLEL EVENTS 30
RABAT EXPO 34
PROGRAMME GUIDES 34
PRACTICAL GUIDE 36
On behalf of the City of Rabat and its people, I am happy to welcome you and express our pleasure in being your hosts. Thank you for responding to Morocco’s invitation and for coming in large numbers to think together of new ways to achieve solidarity-based and sustainable development for our territories.

I would particularly like to commend the presence of African participants and am also proud to host for the first time on our continent the World Congress of United Cities and Local Governments.

Rabat, Morocco’s capital, is an ideal place to hold such a meeting for more than one reason. This unique city, which has been registered on UNESCO’s World Heritage List, blends history and modernity. A green, international and knowledge based city, Rabat is bursting with cultural initiatives and rich with tourist sites and is a city in motion that is continuously implementing developmental projects to improve the daily lives of its inhabitants.

Rabat has thus many assets that I invite you to discover.

Rabat has turned into the world’s capital of local communities and authorities, in order to become, over four days, a forum of debate on current and future challenges facing territories and an area of economic and commercial exchange through the Rabat Expo event.

I hope that together we will achieve a successful result, conduct a constructive dialogue and establish warm and lasting relationships.

I wish you an excellent stay in Rabat, where you will be received with the purest tradition of Moroccan hospitality!

Fathallah OUALALOU
Mayor of Rabat

This year, celebrating the centenary of the Municipal Movement, the Kingdom of Morocco is honored to receive, under the High Patronage of His Majesty King Mohammed VI, the World Summit of Local and Regional Leaders, 4th UCLG World Congress.

On behalf of the Government of Morocco, I welcome our guests coming from the four corners of the globe, including elected representatives, ministers, representatives of regional organizations, international experts, the media, as well as civil society and private sector actors.

Hosting this important event is undoubtedly a source of pride for us as this decision reflects the recognition of the work done by our country in recent years, through strengthened democracy and local governance reforms launched under the leadership of HM King Mohammed VI. From as recent as the 2011 Constitution to the current implementation of an advanced regionalization process, Morocco confirms its determination to make local authorities the pivot of its socio-economic development.

The Rabat 2013 Summit represents a unique opportunity for us to pay tribute to the commitment of the elected representatives themselves and the Moroccan institutional and associative players, and to the involvement of a number of Morocco’s international partners, institutions and local authorities, that have long supported its decentralization process. Thanks to the solidarity and unity driven contribution of everyone, convinced of the importance of the territorial development dimension, substantial progress has been made. Today, Morocco is able to transfer, in its turn, its experience through South-South cooperation, in which it is one of the major players in the continent.

I thank the UCLG leadership for the trust they have placed in us by choosing Rabat to host this Summit. I would also like to hail the efforts of all those who contributed to its organization.

I wish the Rabat 2013 Summit every success in promoting and developing strategies that will not only contribute to the implementation of harmonious territories that are sustainably prosperous to benefit developed populations, but that also enhance the international influence of our local communities as part of global governance.

Mohand LAENSER
Minister of Interior
Dear participants,

We welcome you to the 4th World Congress of United Cities and Local Governments, the second World Summit of Local and Regional Leaders, the largest gathering of local and regional authorities in the world.

This year, 2013, is a crossroads for local and regional governments. First of all, the year 2013 will see the celebration of the centenary of the International Municipal Movement, whose origins date back to 1913, and that has never ceased to emancipate. The 4th Congress is also a critical date for cities and regions to adapt their agendas and roadmaps to the 21st century. For the first time in history, the African continent hosts a UCLG Congress and is at the center of development for tomorrow’s world.

This year, our Congress is themed «Imagine society, Build Democracy» and is particularly related to fostering wellbeing, innovating in the management of diversity, strengthening solidarity between territories and supporting new local governance and the dynamics of change.

These challenges are at top of the agenda in our current context of rapid urbanization, a key topic that will also be addressed during the summit, and in working towards building a more democratic, sustainable and balanced development based on institutionalized local governance.

It is in this context that the UCLG Congress represents the interests of towns, cities, regions and their associations. It is also in this spirit that the Congress brings together UCLG members, networks and partners to define, start reflecting on and draw up a development agenda that is centered on the human aspect.

The 4th Congress will allow the members to define our strategic direction with regard to the new United Nations development goals and pave the way for Habitat III. We also hope that it will result in concrete actions and local solutions to take up global challenges.

In recent years, we, as local and regional governments, have achieved some successes at the international level. This Congress is meant to showcase our achievements, and be the launch pad for the next international events.

We hope that our Congress will be an interactive, participatory and dynamic event, a place for open exchange and a space for you to share experiences and solutions.

We wish you a great Congress.

Kadir TOPBAŞ
Mayor of Istanbul
President of UCLG
NOURRIR LA TERRE
POUR NOURRIR LA PLANÈTE

OCP, SPONSOR PLATINUM

Sommet Mondial des Dirigeants Locaux et Régionaux
4ème Congrès de Cités et Gouvernements Locaux Unis

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UCLG PRESIDENCY

Kadir Topbaş, Mayor of Istanbul Metropolitan Municipality, President of the Union of Municipalities of Turkey. President of UCLG, Turkey

CO-PRESIDENCY

Wan Qingliang, Co-President of UCLG, Vice President of China Association Mayors, China
Muchadeyi Masunda, Co-President of UCLG, Mayor of Harare, Zimbabwe
Ilısr Metshin, Co-President of UCLG, Mayor of Kazan, Russia
Antonio Costa, Co-President of UCLG, Mayor of Lisbon, Portugal
Johnny Araya Monge, Co-President of UCLG, Mayor of San Jose, Costa Rica

TREASURER

Ted Ellis, UCLG Treasurer, Mayor of Bluffton, Former President of the National Leagues of Cities, United States of America

SECRETARY GENERAL

Josep Roig, Secretary General, United Cities and Local Governments

HOST CITY AND REGION

Fathallah Oualalou, Mayor of Rabat, Morocco
Abdelkébir Berkia, President of the Rabat-Salé-Zemmour-Zaer Region, Morocco
Hassan Amrani, Wali of the Rabat-Salé-Zemmour-Zaer Region, Morocco

MIDDLE EAST AND WEST ASIA

Mohammad Bager Qalibaf, Mayor of Tehran, Iran, Vice-President for Middle East and East Asia Section

LATIN AMERICA

Milagro Navas Herrera, Mayor of Antiguo Cuscatlan, President of COMURES, Vice-President for the Latin-American Section, President of the Latin-American Federation of Cities, Municipalities and Association of Local Governments (FLACMA)

METROPOLIS

Jean-Paul Huchon, President of Conseil Régional d’Île-de-France, France, President of Metropolis

FOUNDING PRESIDENTS

Mercedes Bresso, First Vice-President of the Committee of Regions, Former President and Founder of UCLG, Former President of the Piedmont Region, Italy
Cllr. Alan Lloyd, Former Mayor of Swansea, United Kingdom, Former President of IULA, Former President and Founder of UCLG
Joan Clos, Executive Director of UN-Habitat, Former Mayor of Barcelona, Spain, Former President and Founder of UCLG

HONORARY PRESIDENTS

Bertrand Delanoé, Founding President of Honour of UCLG, Mayor of Paris, France
Marta Suplicy, Former Mayor of Sao Paulo, Brazil Brazil Minister of Culture, Honorary Founding, President of UCLG
Paco Moncayo Gallegos, Former Mayor of Quito, Ecuador, Honorary Founding President of UCLG
Smangaliso Mkhathwa, Former Mayor of Pretoria, South Africa, President of AULA

THE HOST OF THE LAST CONGRESS

Marcelo Ebrard, Former Mayor of Mexico DF, Mexico
HOST OF THE THIRD UCLG CONGRESS

Xavier Trias, Host of UCLG World Secretariat, Mayor of Barcelona, Spain

REGIONAL SECTIONS

AFRICA
Jean-Pierre Elong Mbassi, Secretary General of UCLG Africa

NORTH AMERICA
Brock Carlton, Secretary General of UCLG North America

LATIN AMERICA
Guillermo Tapia Nicola, Secretary General of FLACMA, UCLG Latin America

ASIA-PACIFIC
Bernadia Irawati Tjandradewi, Secretary General of UCLG Asia-Pacific (ASPAC)

Eurasia
Rasikh Sagitov, Secretary General of UCLG Eurasia

Europe
Frédéric Vallier, Secretary General, Council of European Municipalities and Regions (CEMR), UCLG Europe

Middle East - West Asia
Mehmet Duman, Secretary General of UCLG Middle East and West Asia (MEWA)

Metropolitan Section
Alain Le Saux, Secretary General of Metropolis

UNIFICATION LEADERS

Jorge Fernando Branco de Sampaio, UCLG Founding member, former President of the UTO, former President of the Portuguese Republic, former UN High Representative for the Alliance of Civilizations

Daby Diagne, UCLG Founding member, former President of UTO, former President of the Luga Region, Senegal, Adviser to the President of Africa’s United Cities and Local Governments

Max Ng’andwe, UCLG Founding member, former President of IULA

AFRICA LEADERS

Akwasi Opong, Fosu Ghana’s Minister of Local Governments, former President of NALAG, former AULA President and First President of CCAR

Eneas Comiche, former Mayor of Maputo and former Vice President of UCLG Africa, former President of the LFDC-UCLG

Hugues Ngouelondele, Deputy Mayor of Brazzaville, former Interim President of UCLG Africa, former Vice President for UCLG Africa

Ahmed Mamza Ould Hamza, Vice President of UCLG Africa for North Africa

Omar Bahraoui, Former Mayor of Rabat, former Vice President UCLG Africa in North Africa

Omar El Jazouli, former Mayor of Marrakech, former President of the Mediterranean Commission of UCLG

ORGANIZATION EXPERTS COMMITTEE

Yves Cabannes, Chair of Development Planning University College of London (UCL), Technical coordinator of the 4th UCLG World Congress

David Satterthwaite, Senior Fellow, Human Settlements Group, International Institute for Environment and Development (IIED)

William Cobbett, Manager, Cities Alliance

Senén Florensa i Palau, President of the Executive Committee, European Institute of the Mediterranean (IEMed)
United Cities and Local Governments (UCLG) represents and defends the interests of local and regional governments on the world stage, regardless of the size of the communities. UCLG is the world’s largest network of local and regional leaders in the world.

The organization’s stated mission is to be the united voice and world advocate of democratic local self-government, promoting its values, objectives and interests, through cooperation between local governments, and within the wider international community.

Present in 140 of the 192 UN member states in seven world regions, UCLG’s members include individual cities and national associations of local governments. Over 1000 cities and 112 Local Government Associations (LGAs) are members of UCLG.

The UCLG Presidency is composed of Kadir Topbaş, President and Mayor of Istanbul (Turkey), and Five Co-Presidents:

Antonio Costa, Mayor of Lisbon, Portugal;
Johnny Araya, Mayor of San Jose, Costa Rica;
Wan Qingliang, Vice-President of China Association of Mayors;
Muchadeyi Masunda, Mayor of Harare, Zimbabwe;
Ilsur Metsin, Kazan, Russian Federation;
Ted Ellis, Mayor of Bluffton, United States of America, UCLG Treasurer.

All UCLG members and our partners meet every three years during UCLG Congress and the Summit of Local and Regional Leaders. A new Presidency will be elected at the UCLG Congress in Rabat for a term of three years.

A total of 12 committees and six working groups concentrate the thematic work of UCLG, including decentralization and local autonomy, local finances and development, culture, development cooperation and city diplomacy, social inclusion, participatory democracy and Human Rights, gender equality, the Mediterranean, urban health, peripheral cities, urban mobility, digital cities and urban strategic planning.

UCLG is the voice of local and regional authorities within the United Nations and is active internationally on many topics:

UCLG and the UN
In May 2011, the President of UCLG, Kadir Topbaş, met personally with the Secretary General United Nations to claim a special status for UCLG within the UN General Assembly. In April 2012, the UN Secretary General, Ban Kimoon, welcomed at the United Nations headquarters local and regional authorities, which presented to him their key messages pertaining to the Rio+20 Summit.

Rio+20 and Sustainable Development Goals
At the Earth Summit (Rio +20) in June 2012, the final document recognized, for the first time, the key role of local and regional governments in the international development agenda.

Post-2015 Process and the World Development agenda
In July 2012, Ban Ki-moon nominated Kadir Topbaş member of the High Level Panel for the post-2015 process, in recognition of the role of local and regional government with regard to Millennium Development Goals. In May 2013, the High Level Panel made its conclusions and proposals on the process, and highlighted the key role of local and regional governments for the setting of new development goals.

Eight sections, seven of them regional and one metropolitan, represent the UCLG in the following areas:

- European section: Council of European Municipalities and Regions
- African section: United Cities and Local Governments of Africa
- North America section: UCLG - North America
- Section Latin America: Federación Latinoamericana de Ciudades, Municipios y Asociaciones (FLACMA)
- Middle East and East Asia section: UCLG - MEWA
- Eurasia section: UCLG Eurasia
- Asia-Pacific section: UCLG - ASPAC
- Metropolitan section: Metropolis
The World Summit will be held on October 1st-4th, 2013 in Rabat, Morocco.

For the first time in history, the African continent is hosting a World Congress of UCLG. The World Summit of Local and Regional Leaders will be the 4th UCLG Congress after the Founding Congress in Paris in 2004, the Summit of Jeju in 2007 and the 3rd Congress in Mexico in 2010.

The Summit is organized by UCLG and hosted by the City of Rabat and the Government of Morocco. The World Summit is an opportunity to celebrate the centenary of International Municipal Movement that started in 1913. Nearly 3000 participants from over 100 countries, local and regional leaders, representatives of international organizations and financial institutions, and civil society and public-private sector partners are expected at the Summit. It is the largest gathering of local and regional authorities in the world. The theme of the Summit will be «Imagine Society, Build Democracy», including such topics as the improvement of the quality of life, diversity management, the new governance, changes and solidarity between territories.

Sessions:
An Introductory Plenary Session
Four Thematic Round-Tables
Two Strategic Plenary Sessions
Twelve Parallel Sessions
A Final Plenary

Several side events will be the center for discussions and exchanges. The Executive Bureau the World Council and the General Assembly constitute the statutory bodies of UCLG Congress, will define the strategic priorities of the world organization for the next three years.

The Exhibition Centre «Rabat Expo»
A large space will be dedicated to an exhibition that consists of several stands hosting partners, donors, international organizations, the private sector and civil society associations. In this exhibition, rooms will be dedicated for short presentations and parallel events, as well as for presenting experiences and innovative projects.
The Mediterranean region has witnessed and continues to witness large-scale changes at the social and political levels as a result of citizen action. The questioning of systems of governance in this region will have an impact in other regions in the world. With the aim of analyzing the new governance and the dynamics of change that are being implemented in various regions of the world, special attention will be given to local and regional governance in the Mediterranean and on lessons that can be learnt for the future of local democracy and decentralization in the world.

Thematic Round Table 4: Promoting Diversity

The objective of this session is twofold: to pursue the exploration of the various dimensions of diversity and challenges it poses in relation to governance and public management, and to attempt to identify concrete policies that show to what extent acknowledging urban diversity can constitute a substantial opportunity for innovation on political, social, cultural, economic and territorial levels.

STRATEGIC PLENARY 1: POST 2015 DEVELOPMENT AGENDA

This strategic plenary session will be dedicated to the post 2015 development agenda. In the wake of the 68th General Assembly of the United Nations during which the MDG will be analyzed and a first draft of the future Post 2015 Development Agenda will be published, this plenary will be an opportunity to strengthen dialogue between the international community and local and regional leaders and to address a number of issues, including:

What objectives should be set for the new agenda? How best to integrate the Post 2015 Development Agenda and the Sustainable Development Goals whose key principles were adopted in Rio+20? What are the objectives and key targets that local and regional governments wish to be integrated into the new Agenda? This session will also give special attention to the work done by the International Taskforce of local and regional governments on post 2015 and Habitat III, which was created by UCLG and contains hereafter the majority of local and regional networks active at the international level.

STRATEGIC PLENARY 2: HABITAT III

This strategic plenary session will be dedicated to the Habitat III process. Habitat III is the 3rd Conference of the United Nations on Infrastructure and Sustainable Urban Development, scheduled to take place in 2016. The 4th UCLG Congress in Rabat will be an important step towards this major urban meeting in 2016. Habitat III should constitute a reflection of and quantum leap in the relationship between the UN and
local and regional governments, giving them a special status. This strategic plenary will also address the following issues: what are the essential topics for local and regional governments? How to guarantee a strong representation of local and regional authorities during the second Assembly of Cities and Local and Regional Authorities? These are some of the questions that will be addressed during this session.

**Closing plenary**

The closing plenary will unveil the final documents of the 4th Congress, which are the final declaration of the Congress, the roadmap of cities and regions until 2016 and the agenda of the 21st century. Speakers will also present the key propositions put forward during the thematic roundtables and the parallel sessions of the Congress. The sessions will receive high-level figures, including the newly elected UCLG presidency, as well as figures from the world of arts and culture and the host city of UCLG Congress.
## PROGRAMME - DAY 1

### Tuesday 1st October

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<th>Time</th>
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<tr>
<td>08:00AM-07:00AM</td>
<td>Participants Registration</td>
<td>Hôtel Sofitel</td>
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</table>
| 09:00AM-12:30AM | Women Promoting Democracy  
(UCLG Standing Committee on Gender Equality) | Hôtel Sofitel - Conference Room 1 |
<p>| 09:00AM-10:30AM | Caucus MEWA                                                           | Hôtel Sofitel - Royale Conference Room 2 |
| 09:00AM-10:30AM | UCLG working group on Migration and Co-development                    | Hôtel Sofitel - Jardin Room 2 |
| 09:00AM-10:30AM | UCLG Working Group on the Middle East                                 | Hôtel Sofitel - Royale Conference Room 1 |
| 09:00AM-10:30AM | UCLG Working Group on Responsible Tourism and Sustainable Development | Hôtel Sofitel - Alba Maxima Room |
| 10:30AM-11:00AM | Break                                                                |                        |
| 11:00AM-12:30PM | UCLG Committee on Development Cooperation and City Diplomacy         | Hôtel Sofitel - Royale Conference Room 2 |
| 11:00AM-12:30PM | UCLG Committee on Urban Health                                        | Hôtel Sofitel - Jardin Room 2 |
| 11:00AM-12:30PM | UCLG Committee on Decentralization and Local Self-Government         | Hôtel Sofitel - Royale Conference Room 1 |
| 11:00AM-12:30PM | Secretary Generals meeting                                           | Hôtel Sofitel - Alba Maxima Room |
| 12:30PM-02:00PM | Lunch                                                                |                        |
| 02:00PM-06:00PM | Caucus Africa                                                        | Hôtel Sofitel - Conference Room 1 |
| 02:00PM-04:00PM | United Nations Advisory Committee of Local Authorities meeting (UNACLA) (by invitation only) | Hôtel Sofitel - Royale Conference Room 1 |
| 02:00PM-04:00PM | Caucus NORM                                                            | Hôtel Sofitel - Alba Maxima Room |
| 02:00PM-06:30PM | UCLG Learning Agenda: Committees on Digital and Knowledge Based Cities and Strategic Urban Planning | Hôtel Sofitel - Royale Conference Room 2 |
| 02:00PM-04:00PM | UCLG Working Group Local Economic Development                        | Hôtel Sofitel - Jardin Room 2 |
| 04:00PM-04:30PM | Break                                                                |                        |
| 04:30PM-06:30PM | Financial Management Committee (by invitation only)                 | Hôtel Sofitel - Alba Maxima Room |
| 04:30PM-06:30PM | Caucus ASPAC                                                          | Hôtel Sofitel - Jardin Room 2 |
| 04:30PM-06:30PM | UCLG Committee on Peripheral Cities                                  | Hôtel Sofitel - Royale Conference Room 1 |
| 06:30PM-08:30PM | Meeting of the Global Taskforce of Local and Regional Governments on the Post-2015 Agenda (by invitation only) | Hôtel Sofitel - Royale Conference Room 1 |
| 07:00PM       | Welcome Reception                                                     |                        |</p>
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<td>09:00AM-10:30AM</td>
<td>UCLG Committee on Statutory Affairs (by invitation only)</td>
<td>Hôtel Sofitel Alba Maxima Room</td>
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<td>09:00AM-10:30AM</td>
<td>Caucus Eurasia</td>
<td>Hôtel Sofitel Press Conference Room</td>
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<td>09:00AM-10:30AM</td>
<td>UCLG Committee on the Mediterranean – Political Council</td>
<td>Hôtel Sofitel - Jardin Room 2</td>
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<td>09:00AM-10:30AM</td>
<td>UCLG Committee on Social Inclusion, Participative Democracy and Human Rights</td>
<td>Hôtel Sofitel Debate Room</td>
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<td>10:30AM-11:00AM</td>
<td>Break</td>
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<td>11:00AM-01:00PM</td>
<td>EXECUTIVE BUREAU</td>
<td>Hôtel Sofitel Royale</td>
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<td>01:00PM-02:30PM</td>
<td>Lunch</td>
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<td>02:30PM-03:30PM</td>
<td>OPENING CEREMONY</td>
<td>Hôtel Sofitel «Centenary» Conference Hall</td>
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<td>03:30PM-04:00PM</td>
<td>“Rabat hosts the 4th UCLG World Congress”</td>
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<td>04:00PM-04:30PM</td>
<td>Centenary celebration</td>
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<td>04:30PM-06:30PM</td>
<td>INTRODUCTORY PLENARY</td>
<td>Hotel Sofitel «Centenary» Conference Hall</td>
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**Wednesday 2nd October**

**IMAGINE SOCIETY, BUILD DEMOCRACY:** Tackling the major challenges of our era from our cities and regions

The introductory plenary will analyse major current and future challenges faced by local and regional governments throughout the world.

This session will provide insight on the impact of important global shifts that are currently taking place throughout the world, in particular on the effects of political, economic, social and environmental crisis on towns, cities and territories.

Are we facing irreversible rifts or simply periodical readjustments?

In 2030, over 60% of the world’s population will live in cities. How can we face the challenges of increased urbanisation in all regions of the world? To what extent are cities, metropolitan areas and regions at the centre of today’s problems while also being at the heart of their solutions as we address the big questions of our era over energy, the environment, policy, society and culture?

The session will reflect on the impact of local democracy and retrace the contribution of the international municipal movement in the construction of local democracy throughout the 20th century and the reinforcement of decentralisation. It will also reflect on local democracy issues for the 21st century taking into account the impact of the “Arab Springs” and the recentralisation attempts in various regions.

What dimension should governance and democracy take in the Agenda of Cities and Regions for the 21st century? Important high-level figures will share their vision on all these issues.

**Keynote speaker:**
Roger Myerson, Nobel Prize for Economics winner, Professor at the University of Chicago

**Speakers:**
Omar Azziman, Councillor to the King of Morocco, President of the Consultative Committee on Regionalisation, Morocco
Andris Piebalgs, EU Commissioner for Development, European Commission
Lakshmi Puri, Deputy Executive Director, UN Women
Khalida Sall, Mayor of Dakar, Senegal, President of UCLG Africa
Xavier Trias, Mayor of Barcelona, Spain

**Moderator:** Farida Moha

| 08:00PM-10:00PM | Gala Dinner |
UN GROUPE EN ACTION
POUR UN MAROC EN DÉVELOPPEMENT

Institution financière créée en 1959, la Caisse de Dépôt et de Gestion s’érige aujourd’hui en un groupe de premier plan, acteur majeur de l’économie nationale.

Premier investisseur institutionnel du Royaume, le Groupe CDG est impliqué dans les principaux projets structurants du Maroc. Son ambition est de contribuer activement au développement économique et social du pays.

Avec plus de 5000 collaborateurs et près d’un million de clients servis au quotidien, le Groupe Caisse de Dépôt et de Gestion est un opérateur de référence dans tous les métiers dans lesquels il évolue : Gestion de l’Épargne - Prévoyance & Retraite - Banque, Finance et Assurance - Développement Territorial.

Pour le Maroc Avenir
www.cdg.ma
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<tr>
<td>09:00AM-10:30AM</td>
<td>THEMATIC ROUND TABLE 1: Fostering Wellbeing</td>
<td>Hotel Sofitel «Centenary» Conference Hall</td>
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<td>The improvement of local public services – sanitation, waste management, and transport – has greatly contributed to the improvement of our quality of life. However, we are facing a number of new economic, social, environmental, cultural challenges, such as urbanization and climate change. To respond to these issues, local and regional authorities, along with their partners are innovating to combat insecurity and to evolve our ways of life and consumption patterns with the aim of reducing our impact on the environment and extending human rights and dignity for all. How can local policies contribute to fostering wellbeing? Debate: Jockin Arputham, President of Slum Dwellers International (SDI), and President of National Slum Dwellers Indian Federation Salvador Esteve i Figueras, President, Province of Barcelona, Spain, President of the UCLG Committee on Decentralisation and Self-Government Miguel Lifschitz, National Senator, Former Mayor of Rosario, Argentina Greg Moore, President of Metro Vancouver, Canada Jenaro García Martin, CEO, Gowex Joaquim Oliveira Martins, Head of Regional Development Policy Division, Public Governance and Territorial Development, OECD Mohamed Sajid, Mayor of Casablanca, Morocco Margarita Wahleström, Special Representative of the Secretary General of United Nations for Disaster Risk Reduction Moderator: Farida Moha</td>
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<td>10:30AM-11:00AM</td>
<td>GOLD III report official launch</td>
<td>Hotel Sofitel «Centenary» Conference Hall</td>
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<td>09:00AM-10:30AM</td>
<td>THEMATIC ROUND TABLE 2: Strengthening solidarity among territories</td>
<td>ISESCO Solidarity Room</td>
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<td>Recent decades have seen the transformation from a rural to an urban world, as well as increasing global interaction between territories. At the same time, inequalities between regions and within countries are growing. The implementation of national strategies involving all stakeholders is essential in order to ensure coherence between sub-national and national levels of government. Introduction: Billy Cobbett, member of the Congress Panel of Experts, Manager at Cities Alliance Debate: Zoubida Allaoua, Director, Department Finance, Economics and Urban, World Bank Belinda Calaguas, Head of advocacy and campaigns, ActionAid International Annemarie Jorritsma, Mayor of Almere, Netherlands, and President of the Association of Netherlands Municipalities (VNG), Co-President of CEMR, Co-Président of the UCLG Committee on Cooperation Development and City Diplomacy Aïsa Kacrya Kirabo, Deputy Executive Director of UN Habitat Joana Ortega i Alemany, Vice-President of the Government of Catalonia, Spain Vladimir Platonov, Chairman of Moscow City Duma, Russia Scott Smith, Président de la US Conference of Mayors, États Unis d’Amérique Louis-Jacques Vaillant, Advisor, Department of Local Governments, Cities and Territories, French Development Agency (AFD) Moderator: Thami Ghorfi</td>
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Attijariwafa bank, une multinationale panafricaine
### Thursday, October 3rd

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<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
<th>Organizers</th>
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<tr>
<td>10:30AM-11:00AM</td>
<td>Break</td>
<td>Hôtel Sofitel</td>
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<tr>
<td>11:00AM-12:30PM</td>
<td>Parallel Session 1.1</td>
<td>Hôtel Sofitel Royale</td>
<td>UCLG Committee on Local Finance and Suez Environnement</td>
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<td></td>
<td>Financing and governance of local basic services</td>
<td>Conference Room 2</td>
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<td>The session will focus on financing, which often involves reconsidering the nature of interactions between local authorities and other stakeholders from civil society and local, national and international organizations. The question of governance will also be dealt with as an issue central to the improvement of basic services.</td>
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<td><strong>Speakers:</strong></td>
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<td></td>
<td>Xavier Chauvet de Beauchene, Water and Sanitation Specialist, Sustainable Development Departement, Middle-East and North Africa, World Bank</td>
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<td>Thierry Mallet, Director of Innovation and Industrial Performance, Suez Environnement</td>
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<td>Claude de Miras, Director of Research, Institute of Research for Development (IRD)</td>
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<td>Nguyen Trong Hoa, Director of the Ho Chi Minh City Institute for Development Studies (HIDS), Vietnam</td>
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<td></td>
<td>Fathallah Oulalou, Mayor of Rabat, Morocco, Vice-President UCLG North Africa, President of the UCLG Committee on Local Finances</td>
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<td></td>
<td>Nicéphore Dieudonné Soglo, Mayor of Cotonou, Benin</td>
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<td>UCLG Committee on Local Finances for Development, UCLG</td>
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<td>Martin Stucki, Planner, Transitec Ingénieurs-Conseil</td>
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<td>Jean-Marie Tétart, Mayor of Houdan, Vice-President of Yvelines General Council, France</td>
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<td>Brad Woodside, Mayor of Fredericton, Canada, First Vice-President of the Federation of Canadian Municipalities (FCM)</td>
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<td><strong>Rapporteur:</strong></td>
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<td>Nathalie Le Denmat, UCLG Committee on Local Finances for Development, UCLG</td>
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<td>11:00AM-12:30PM</td>
<td>Parallel Session 1.2</td>
<td>Hotel Sofitel «Centenary»</td>
<td>UCLG Committee on Decentralization and Local Self-Government, International Observatory on Participatory Democracy (IOPD)</td>
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<td>Participation and local basic services- Presentation of GOLD III</td>
<td>Conference Hall</td>
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<td>The session will address new methods of governance of basic services, in particular through citizen participation as a new form of basic service governance. The presentation of cases studies during this session will present participative democracy as a strategy to reduce the local impact of the global crisis.</td>
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<td><strong>Speakers:</strong></td>
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<td></td>
<td>Carles Agustí, Commissioner for Citizens’ Participation, Barcelona City Council, Spain, International Observatory on Participatory Democracy (IOPD)</td>
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<td>Joan Carles García, Member of the Provincial Council of Barcelona, Spain, UCLG Committee on Decentralization and Self-Government</td>
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<td>Zineb Adanou, President, Regional Court of Auditors, Morocco</td>
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<td>Pierre Bauby, Professor of Political Science, Paris 8 University, France</td>
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<td>Daniel Chisenga, Mayor of Lusaka, Zambia, President of Local Governments Association of Zambia (LGAZ)</td>
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<td>Jairo Jorge da Silva, Mayor of Canoas, Brazil</td>
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<td>Bachir Kanouté, Executive Director of ENDA, Senegal, Coordinator of IOPD Africa</td>
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<td><strong>Rapporteur:</strong></td>
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<td>Paul Smoke, Professor, New York University, United States of America</td>
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<td>Time</td>
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<td>11:00AM-12:30PM</td>
<td><strong>Parallel Session 1.3</strong>&lt;br&gt;<strong>Smarter cities</strong>&lt;br&gt;<strong>Hôtel Sofitel</strong>&lt;br&gt;Royale Conference Room 1&lt;br&gt;<strong>Organizer:</strong> IBM&lt;br&gt;The session will address smart city projects that contribute to the prosperity of all citizens by optimizing the use of information, foreseeing problems, and finding proactive solutions while effectively coordinating resources. This technology, already introduced in various sectors (energy, transport, water, public security, health), can contribute to reducing inequalities and to meeting the needs of citizens in a more balanced and effective way.&lt;br&gt;<strong>Speakers:</strong>&lt;br&gt;Laudemar Aguiar, International Relations coordinator, Rio de Janeiro, Brazil&lt;br&gt;Michael Dixon, General Manager, IBM Smarter Cities&lt;br&gt;Hassan Ali Joho, Governor, Mombasa County, Kenya&lt;br&gt;Annemarie Jorritsma, Mayor of Almere, Netherlands, and President of the Association of Netherlands Municipalities (VNG), Co-President of CEMR, Co-President of the UCLG Committee on Cooperation Development and City Diplomacy&lt;br&gt;Josep Roig, Secretary General, UCLG&lt;br&gt;Íñigo de la Serna, Mayor of Santander, Spain, President of the Spanish Federation of Municipalities and Provinces (FEMP)&lt;br&gt;Kadir Topbaş, Mayor of Istanbul, Turkey, President of UCLG&lt;br&gt;<strong>Rapporteur:</strong> Angela Warner, IBM Smarter Cities</td>
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<td>12:30PM-02:00PM</td>
<td>Lunch <strong>Hôtel Sofitel</strong></td>
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<td>10:30AM-11:00AM</td>
<td>Break <strong>ISESCO</strong></td>
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<td>11:00AM-12:30PM</td>
<td><strong>Parallel Session 2.1</strong>&lt;br&gt;Planning and financing intermediary cities&lt;br&gt;<strong>Hotel Sofitel</strong>&lt;br&gt;Royale Conference Room 1&lt;br&gt;<strong>Organizers:</strong> Global Fund for City Development (FMDV) and UCLG Committee on Strategic Urban Planning&lt;br&gt;This session will concentrate on intermediary cities. These cities have an increasing important role at national and international level given that they make up the majority of global urban growth. These cities face particular difficulties in both access to and management of finance but, at the same time, they are the most appropriate level in implementing innovative solutions and hybrid-mechanisms for the sustainable financing of urban development and the building of resilient and inclusive regions.&lt;br&gt;<strong>Speakers:</strong>&lt;br&gt;Mustafa Bozbey, Mayor of Nilufer, Turkey&lt;br&gt;Benedito Eduardo Guimino, Mayor of Inhambane, Mozambique&lt;br&gt;Firdaus Oussidhoum, Expert in Urban Strategy and Development, CIMES-UNESCO&lt;br&gt;Abdelaziz Rabbah, Mayor of Kenitra, Morocco, Minister of Transport and Equipment of Morocco&lt;br&gt;Luciano Rezende, Mayor of Vitoria, Brazil&lt;br&gt;Richard Salas, Director of projects, City of Heres, Venezuela&lt;br&gt;Mohamed Sefiani, Mayor of Chefchaouen, Morocco&lt;br&gt;<strong>Moderator:</strong> Alain Le Saux, Secretary General, Metropolis&lt;br&gt;<strong>Rapporteur:</strong> Jacqueline Subban, Head of Geographic Information and Policy, eThekwini Municipality, South Africa</td>
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### Thursday 3rd October

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<th>Time</th>
<th>Parallel Session 2.2</th>
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<td>11:00AM-12:30PM</td>
<td>The session will address the creation and implementation of high-yield food systems in terms of sustainability, inclusiveness, resilience and efficiency, based on individual and collective responsibilities. The session will also highlight territorial food systems aiming to respond to these complex issues. <strong>Speakers:</strong> Marielle Dubbeling, Director of the RUAF Foundation (International network of Resource centres on Urban Agriculture and Food security), France, President of the Core Group “food security” of ORU-FOGAR Elise Lowy, Regional Councillor for decentralised cooperation, Basse-Normandie Region, France Francisco Olvera Ruiz, State Governor, Hidalgo, Mexico Andréé Pasternak, Officer to the Delegate for the External Action of Local Authorities, Foreign Office, France Saliou Sarr, President, Food security and Rural development Committee, Region of Saint-Louis, Senegal Rachid Talbi Alami, Président de la Région Tanger-Tétouan, Maroc Gino Van Begin, Secretary General, ICLEI <strong>Organizers:</strong> Regions United (ORU-FOGAR), Food and Agriculture Organization of the United Nations (FAO)</td>
<td>Solidarity Room</td>
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<td>11:00AM-12:30PM</td>
<td><strong>Organisers:</strong> UCLG Committee for Cooperation, Development and Diplomacy in the City, UCLG Working Group on Capacity and Institution Building (CIB), United Nations Department of Economic and Social Affairs (UN DESA), UNDP-ART <strong>Speakers:</strong> Boubacar Bah, Mayor of the District V of Bamako, Mali, President of Association of Municipalities of Mali (AMM) Philippe Cichowlaz, Deputy Director General, in charge of International Relations and European Affairs, Région Provence Alpes Côte d’Azur, France Agustí Férnandez de Losada, Director, Technical and Studies Assistance, Tornos Abogados Johannes Krassnitzer, Programme Specialist, UNDP ART Nomveliso Nyukwana, Mayor of Emalahleni, South Africa Hannah Ryder, Global Partnership for Effective Development Cooperation, Secretary of State for International Development, United Kingdom Abdelouahad Ouzzik, Director of Legal Affairs and Cooperation, Ministry of the Interior of Morocco, Morocco Angelo Baglio, Head of Unit, Relations with Civil Society and Local Authorities, Direction Development and Cooperation, European Commission Eduardo Tadeu Pereira, President of the Brazilian Municipalities Association (ABM) Berry Urbanovic, Councillor, Kitchener, Canada, Emeritus President of Canadian Federation of Municipalities (FCM) <strong>Moderator:</strong> Jantine Kriens, President of the Board of Directors of Association of Municipalities of the Netherlands (VNG), Netherlands <strong>Rapporteur:</strong> Isam Akel, Association of Palestinian Local Authorities (APLA)</td>
<td>A. Saoud Room</td>
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<td>12:30PM-02:00PM</td>
<td><strong>Lunch</strong></td>
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## Thematic Round Table 3
### Supporting New Local Governance

**Hôtel Sofitel**

«Centenary» Conference Hall

Throughout this period of political, economic and social transition, questions of local governance, decentralization and democratization have been at the heart of concerns. The Mediterranean region has witnessed and continues to witness large-scale changes at social and political level as a result of citizen action. The questioning of systems of governance in this region will have an impact in all regions of the world. With the aim of analysing the new governance and the dynamics of change that will be implemented in various regions of the world, special attention will be given to local and regional governance in the Mediterranean and on lessons that can be taken for the future of local democracy and decentralization in the world.

**Introduction:** Abdallah Saaf, Professor at the Faculty of Legal, Social and Economic Science of Rabat-Agdal, Arab Reform Initiative

**Debate between:**
- **Vera Baboun,** Mayor of Bethlehem, Palestinian Authority, Secretary General of Association of Palestinian Local Authorities (APLA)
- **Patrick Braouezec,** President of Plaine Commune, France, Vice-President of the UCLG Committee on Social Inclusion and Participative Democracy
- **José Fortunati,** Mayor of Porto Alegre, Brazil, President of the National Front of Mayors of Brazil
- **Saifallah Lasram,** Mayor of Tunis, Tunisia, President of National Federation of Tunisian Cities (FNVT)
- **Ahmed Hamza,** Mayor of Nouakchott, Mauritania, President of Association of Mayors of Mauritania (AMM), Vice-President of UCLG Africa
- **Carolina Tohá,** Mayor of Santiago, Chile
- **Antonio Vigilante,** Resident Representative European Office in Brussels, United Nations Development Programme (UNDP)

**Moderator:** Agnès Levallois, Journalist, Political Specialist

## Thematic Round Table 4
### Promoting Diversity

**ISESCO**

Solidarity Room

This session will try to identify the differing dimensions of diversity: the multi-dimensional concept of diversity will be examined along with the stakes that citizens face to manage it in a globalising world context characterised by increased mobility. Furthermore, the session will address, among others, questions of political diversity, social diversity, ethnic and cultural diversity, gender diversity, inter-generational diversity, diversity in terms of urban landscapes and diversity of urban territories.

**Introduction and moderation:** Yves Cabannes, Member of the Congress Panel of Experts, Professor and Responsible of the Unit for Development Planning Bartlett (DPU), University College London

**Debate between:**
- **Ibone Bengoetxea,** Deputy Mayor for Education and Culture, Bilbao, Spain
- **Pat Horn,** Director, International Streetnet
- **Gilbert Houngo,** Deputy Director General, International Labour Organization (ILO)
- **Fatimetou Mint Abdel Malick,** Mayor of Tevragh-Zeina, Mauritania, President of Network of Local Elected Women of Africa
- **Mohamad Maliki Bin Osman,** Mayor of Singapore (Southeast District), Minister of State, Ministry of National Development, Ministry of Defence, Singapore
- **Aysen Nikolaev,** Mayor of Yakutsk, Russia, President of UCLG-Eurasia
- **Ratna Omidvar,** President of Maytree Foundation
- **Adilson Pires,** Deputy Mayor of Rio de Janeiro, Brazil (TBC)
- **Jürgen Roters,** Mayor of Cologne, Germany
**Thursday 3rd October**

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<th>Time</th>
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<tr>
<td>03:30PM-04:00PM</td>
<td><strong>Break</strong></td>
<td>Hotel Sofitel</td>
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<tr>
<td>04:00PM-05:30PM</td>
<td><strong>Parallel Session 3.1</strong></td>
<td>Hotel Sofitel</td>
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<td>Debate on citizen participation in local governance as an essential right to deepen democracy. This session will be an opportunity to debate the current challenges for democracies around the globe and also build alliances to create a global platform on the right to citizen participation in local governance. The Global Charter on the right to citizen participation in local governance will serve as a background for the discussions and will be open for signature.</td>
<td>Royale Conference Room 1</td>
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<td><strong>Speakers:</strong></td>
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<td></td>
<td>Majid Miled Al-Jazeera, Mayor of Manama, Bahrain</td>
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<td>Ali Bouabid, General Delegate, Foundation Abderrahim Bouabid</td>
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<td>Silvio Caccia Bava, Founder of Polis Institute</td>
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<td>Jean-Claude Frécon, President of Chamber of Local and Regional Authorities, Congress of Local and Regional Powers of Europe, Council of Europe, Strasbourg, France</td>
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<td>Anders Knappe, Councillor of Karlstad, Sweden, President of Swedish Association of Local and Regional Authorities (SALAR), Executive President of the Council of European Municipalities and Regions (CEMR)</td>
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<td>Jassy B. Kвесiga, Development Network of Indigenous Voluntary Associations-DENIVA, Uganda</td>
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<td>Francisco Javier León de la Riva, Mayor of Valladolid, Spain</td>
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<td>Lorena Zárate, President, Habitat International Coalition (HIC)</td>
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<td>04:00PM-05:30PM</td>
<td><strong>Parallel Session 3.2</strong></td>
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<td>Dynamics of change in the Mediterranean</td>
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<td>The session will recall the political activity and the diversity of social demands that have come to light from one end of the Mediterranean to the other, hereby opening up unique opportunities for common dialogue and collaboration. The session will address the new cooperation initiatives that must meet the urgent needs of local and regional authorities following the revolutions and reforms in the Arab world.</td>
<td>Conference Room 1</td>
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<td><strong>Speakers:</strong></td>
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<td>Neila Akrimi, Director, Centre for Local Innovation, Tunisia</td>
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<td>Habib Ben Yahia, Secretary General, Union pour le Maghreb Arabe</td>
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<td>Mahmoud Borzisah, President of the Local Council, Benghazi, Libya</td>
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<td>Mohamed Boudra, President of the Taza-Al-Hoceima-Tanouate Region, Morocco</td>
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<td>Jean-Paul ChagnonLaud, Director of the Institute of Research on Mediterranean and Middle-East Studies (iReMMM)</td>
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<td>Rosario Crocetta, President of the Region of Sicilia, Italy</td>
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<td>Bertrand Gallet, General Director, United Cities France</td>
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<td>Nader Ghazal, Mayor of Tripoli, Lebanon</td>
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<td>Tajeddine Houssaini, Professor, International Law, Arab and Mediterranean world specialist</td>
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<td>Peter Rehwinkel, Mayor of Groningen, Netherlands</td>
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<td>Ghassan Shaka’a, Mayor of Nablus, Palestinian Authority, President of Association of Palestinian Local Authorities (APLA)</td>
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<td><strong>Moderator:</strong></td>
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<td>Hubert Julien-Lafferrière, Vice-President of Greater Lyon, Co-President of the Development Cooperation and City Diplomacy Committee (UCLG), France</td>
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**Programme**

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<tr>
<td>04:00PM-05:30PM</td>
<td><strong>Parallel Session 3.3</strong> Local democracy and the development agenda</td>
<td><strong>Hôtel Sofitel</strong></td>
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<td><strong>Organizer:</strong> DeLoG, Decentralisation and Local Government, Bonn, Germany</td>
<td><strong>Royale Conference Room 2</strong></td>
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<td>The session will address local democracy as a key aspect in the new development agenda for Post 2015. The session will also integrate issues of inequality and local governance. <strong>Speakers:</strong> François Albert Amichia, Mayor of Treichville, Ivory Coast, President of the Union of Cities and Communities of Ivory Coast (UVICOCI); Joel Bonick, Founder, Community Organisation Resource Centre South Africa, Manager, Shack/Slum Dwellers International (SDI); Paula Ravanelli Losada, Special Advisor, Secretariat for Institutional Relations, Presidency of the Republic, Brazil; Akwasi Opongfoosu, Minister of Decentralisation, Ghana; Josep Roig, Secretary General, UCLG; Marc Trouyet, Deputy Director, Democratic Governance, DG Globalisation, Development and Partnerships, French Foreign Office, France; Antonio Vigilante, Resident Representative European Office, UNDP Brussels; Michelle Soeller, Secretariat for the Development Partners Working Group on Decentralisation and Local Governance (DeLoG)</td>
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<td><strong>Break</strong></td>
<td><strong>ISESCO</strong></td>
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<td>04:00PM-05:30PM</td>
<td><strong>Parallel Session 4.1</strong> Culture in sustainable development</td>
<td><strong>ISESCO</strong></td>
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<td><strong>Organizer:</strong> UCLG Culture Committee</td>
<td><strong>Solidarity Room</strong></td>
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<td>The session will develop the cultural component of diversity. We will analyse the interrelation between the four dimensions of sustainability at a local level: culture, social, economic and the environment. <strong>Speakers:</strong> Catherine Cullen, Deputy Mayor of Lille, Culture Delegation, President of the Culture Committee (UCLG), France; Phinit Chanthalingsey, Social and Human Sciences Programme, UNESCO Rabat; Chien Joanna Lei, Member of the International Affairs Advisory Council, Taipei; Christine Merkel, Head, Division for Culture, Memory of the World, German Commission for UNESCO; Hugues Ngouelondélé, Mayor of Brazzaville, President of Association of Mayors of Congo, Republic of Congo; Marianne Prodhomme, Adjointe au Maire, Angers, France, Vice-President of the UCLG Committee on Culture; Ngoné Thioune, Deputy Mayor in charge of culture, Saint-Louis du Sénégal, Senegal; Charles Vallerand, Director General, International Federation of Coalitions for Cultural Diversity (FICDC); Jordi Pascual, Coordinator, UCLG Committee on Culture</td>
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<tr>
<td>Time</td>
<td>Session Title</td>
<td>Organizers</td>
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| 04:00PM-05:30PM | **Parallel Session 4.2** Promoting local economic development | **Organizers:** International Labour Organization (ILO), Andalus Fund of Municipalities for International Solidarity (FAMSI), UCLG Working Group on Migrations and Co-Development | **Speakers:**  
1. Driss Guerraoui, Secretary General of the Economic, Social and Environmental Council, Morocco  
2. James Nxumalo, Mayor of Durban, South Africa  
3. Simao Mucavele, Councillor for Education, City of Maputo, Mozambique  
4. Rosa Pavanelli, Secretary General of Public Services International (PSI)  
5. Mina Rouchati, Regional Councillor, Tangier-Tétouan, Morocco  
6. Wolfgang Schüster, Regional Councillor of Stuttgart, Germany, President of the Council of European Municipalities and Regions (CEMR)  
7. Pierre Martinot-Lagarde, Director of Partnerships, International Labour Organization (ILO)  
8. Françoit Tirot, Responsible, Local Authorities and Urban Development Division, French Agency for Development (AFD) |
| 04:00PM-05:30PM | **Parallel Session 4.3** Right to the city and fight against urban inequalities | **Organizers:** Committee on Social Inclusion, Participative Democracy and Human Rights, Habitat International Coalition (HIC), UCLG Committee on Peripheral Cities, Council of European Municipalities and Regions (CEMR) | **Speakers:**  
1. Giovanni Allegretti, Architect, Urban Planner and Investigator at the Center of Social Studies, University of Coimbra, Portugal  
2. Nadia Campeao, Vice-Mayor of Sao Paulo, Brazil  
3. Maite Fandos, Deputy Mayor of Barcelona, Spain  
4. Patrick Jarry, Mayor of Nanterre, France, President of the UCLG Committee on Peripheral Cities  
5. Thabo Manyoni, Mayor of Mangaung, South Africa, President of South African Local Government Association (SALGA)  
6. Halima Tijani, Mayor of Raoued, Tunisia  
7. Frédéric Vallier, Secretary General of Council of European Municipalities and Regions (CEMR) |
| 06:00PM-08:00PM | **UCLG GENERAL ASSEMBLY (Members only)** | **Rapporteur:** Nelson Saule Jr., General Coordinator, Instituto Pólis, Brazil |  |
| 08:00PM-10:00PM | **Cultural Programme** | **Rapporteur:** Antonio Zurita, Director General, FAMSI |  |
In the wake of the 68th General Assembly of the United Nations during which there will be an analysis of the MDG and a first draft of the future Post 2015 Development Agenda published, this plenary will be an opportunity to strengthen the dialogue between the international community and local and regional leaders and to address a number of issues, including: What objectives should be set for the new development agenda? How best to integrate the Post 2015 Development Agenda and the Sustainable Development Goals whose key principles were adopted in Rio+20? What are the objectives and key targets that local and regional governments wish to be integrated into the new Agenda? How to construct a new global partnership bringing together all actors to ensure the end goals of this procedure are met?

**Paul Carrasco**, Prefect of the Province of Azuay, Equator, President of the Organisation of United Regions (ORU-FOGAR)

**Edmond Gharios**, Mayor of Chyah, Lebanon, member of the Arab Towns Organisation (ATO)

**Fatima Zahra Mansouri**, Mayor of Marrakech, Morocco, member of the International Association of Francophone Mayors (AIMF)

**Amina J. Mohammed**, Special Advisor of the Secretary General of the United Nations for Post 2015 Development

**Adolf Mwesige**, Minister of Local Governments of Uganda, Vice-President of Commonwealth Local Governments Forum (CLGF)

**Aromar Revi**, Director, Indian Institute for Human Settlements

**Kadir Topbaş**, Mayor of Istanbul, Turkey, President of UCLG, and Member of the High Level Panel of Eminent Persons on the Post 2015

**Moderator**: Femi Oke, Journalist, Al Jazeera
### Friday 4th October 2013

#### 11:00AM-12:30PM
**STRATEGIC PLENARY 2**  
**Habitat III**  

Defining the strategy of organizations of cities and regions in the framework of the preparation of the Habitat III Summit; What type of consultation processes in conjunction with UN-Habitat? What kind of development for our own agenda to present to Habitat III? Habitat III is the 3rd Conference of the United Nations on Infrastructure and Sustainable Urban Development, scheduled to take place in 2016. The 4th UCLG Congress in Rabat will be an important step towards this major urban meeting in 2016.

**Augusto Barrera,** Mayor of Quito, Equator  
**Antonio Costa,** Mayor of Lisbon, Portugal, Co-President of UCLG, Executive President of the Council of European Municipalities and Regions (CEMR)  
**Chen Jianhua,** Mayor of Guangzhou, China  
**Alain Juppé,** Mayor of Bordeaux, France, President of the French Association of the Council of European Municipalities and Regions (AFCCRE), France  
**Aïsa Kacyira Kirabo,** Deputy Executive Director of UN Habitat  
**Jeffrey O’Malley,** Director of policy, UNICEF  
**Ségolène Royal,** President of the Region Poitou-Charentes, President of the International Association of Francophone Regions (AIRF)  
**Parks Tau,** Mayor of Johannesburg, South Africa  

**Moderator:** Femi Oke, Journalist, Al Jazeera

#### 12:30PM-02:00PM
**Lunch**  
**Hôtel Sofitel**

#### 02:30PM-04:30PM
**UCLG WORLD COUNCIL**  
(Members only)  
**Hôtel Sofitel  
Salle Royale**

#### 04:30PM-05:30PM
**CLOSING PLENARY**  
**Hôtel Sofitel  
«Centenary» Conference Hall**

**Pascal Canfin,** Minister Delegate to the Minister of Foreign Affairs, in charge of Development, France  
**Mohand Laenser,** Minister of Interior, Morocco  
Reading of the Final Declaration of the 4th UCLG World Congress  
**Fatima Mernissi,** Moroccan sociologist and writer  
Newly elected UCLG Presidency  
**Anne Hidalgo,** First Deputy Mayor of Paris, France, Chair of UCLG Standing Committee on Gender Equality  
**Jacqueline Moustache-Belle,** Mayor of Victoria, Seychelles, President of the Association of Districts of Victoria (ADV), member of the Executive Committee of UCLG Africa  
**Fatallah Oualalou,** Mayor of Rabat, Morocco, Vice-President UCLG North Africa, Host of the 4th UCLG World Congress  
Mayor of the City hosting the 5th UCLG World Congress
Programme

SUMMIT KEYNOTE SPEAKERS

High-level figures bring their vision on these issues, including:

Local and regional elected representatives:

- **Kadir Topbaş**, Mayor of Istanbul, President of UCLG (Turkey)
- **Fathallah Oualalou**, Mayor of Rabat (Morocco)
- **Bertrand Delanoë**, Mayor of Paris, Founding President of UCLG (France)
- **Xavier Trias**, Mayor of Barcelona (Spain)
- **Salvador Esteve i Figueres**, President of the Provincial Council of Barcelona (Spain)
- **Monica Fein**, Mayor of Rosario (Argentina)
- **Miguel Angel Mancera Espinosa**, Mayor of Mexico City (Mexico)
- **Khalifa Sall**, Mayor of Dakar (Senegal)
- **Anne Hidalgo**, First Deputy Mayor of Paris (France)
- **Ilsur Metshin**, Mayor of Kazan (Russia)
- **Augusto Barrera**, Mayor of Quito (Ecuador)
- **Alain Juppé**, Mayor of Bordeaux (France), President of the French Association of the Council of Municipalities and Regions (AFCCRE)
- **Roger Myerson**, Nobel laureate in economics and professor at the University of Chicago
- **Jorge Sampaio**, former UN High Representative for the Alliance of Civilizations
- **Amina J. Mohammed**, Special Adviser to the Secretary General of the United Nations post 2015 Development
- **Hellen Clark**, Administrator, United Nations Program for Development (UNDP)
- **Tawakkul Karman**, Nobel Peace Prize
- **Joan Clos**, Executive Director of UN Habitat
- **Omar Azziman**, Advisor to the King of Morocco, Chairman of the Advisory Committee on regionalization
- **Andris Piebalgs**, European Commissioner for Development
- **Margareta Wahlström**, Special Representative of the Secretary General of the United Nations for disaster risk reduction
- **Wu Hongbo**, Deputy Secretary General of the United Nations Economic and Social Affairs
- **Grazioano José da Silva**, FAO Director (United Nations Food and Agriculture Organization)
- **Arputham Jockin**, President of Slum Dwellers International (SDI)

Representatives of International Organizations and Civil Society

- **Joan Clos**, Executive Director of UN Habitat
- **Omar Azziman**, Advisor to the King of Morocco, Chairman of the Advisory Committee on regionalization
- **Andris Piebalgs**, European Commissioner for Development
- **Margareta Wahlström**, Special Representative of the Secretary General of the United Nations for disaster risk reduction
- **Wu Hongbo**, Deputy Secretary General of the United Nations Economic and Social Affairs
- **Grazioano José da Silva**, FAO Director (United Nations Food and Agriculture Organization)
- **Arputham Jockin**, President of Slum Dwellers International (SDI)
## PROGRAMME OF PARALLEL EVENTS

### Monday 30th September 2013

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>08:30AM–06:30PM</td>
<td>Training Session “Metropolitan Governance and Public-Private Partnership” (the state of Sao Paolo/UN Habitat) Limited number of participants</td>
<td>CNRST – Tour Hassan Room</td>
</tr>
<tr>
<td>09:30AM–06:00PM</td>
<td>For a dialogue and development of local and regional authorities' capacities in North Africa in the fields of development and local governance (PLATFORMA)</td>
<td>Golden Tulip Hotel Farah</td>
</tr>
</tbody>
</table>

### Tuesday 1st October 2013

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>09:00AM-04:00PM</td>
<td>UNDP Health (internal meeting)</td>
<td>CNRST – Medina Room</td>
</tr>
<tr>
<td>09:00AM-11:00AM</td>
<td>Strategic Urban Planning workshop (City of Rabat, Lyon, Barcelona and Medcities)</td>
<td>ISESCO – Hassan II Room</td>
</tr>
<tr>
<td>09:00AM-11:00AM</td>
<td>Innovation and leadership in local management: the example of territorial coaching (UCLG Africa and Ministry of the Interior)</td>
<td>CNRST – Chellah Room</td>
</tr>
<tr>
<td>09:00AM-11:00AM</td>
<td>The city, a space to build a new conception of the State (Association Marocaine des Présidents de Conseils Communaux)</td>
<td>CNRST – Oudayas Room</td>
</tr>
<tr>
<td>09:00AM-11:00AM</td>
<td>Walking Audit in Rabat (Committees of Urban Strategic Planning and Digital and Knowledge-Based Cities, City of Rabat and Walk 21 NGO)</td>
<td>CNRST – Tour Hassan Room</td>
</tr>
<tr>
<td>09:00AM-01:00PM</td>
<td>Dialogue and development of local and regional authorities’ capacities in North Africa in the fields of development and local governance PLATFORMA meeting (PLATFORMA)</td>
<td>Golden Tulip Hotel Farah</td>
</tr>
<tr>
<td>09:30AM-12:30PM</td>
<td>Executive Bureau ORU-FOGAR (members only)</td>
<td>Headquarters of the Rabat Salé Zemmour Zaer Region</td>
</tr>
<tr>
<td>10:30AM-03:00PM</td>
<td>Increasing the appeal of African cities (Rabat 2013 Association, UCLGA and Groupe Jeune Afrique)</td>
<td>Ministry of Foreign Affairs and Cooperation – Balafrej Room</td>
</tr>
<tr>
<td>11:00AM-11:30AM</td>
<td><strong>Break</strong></td>
<td>ISESCO/CNRST</td>
</tr>
<tr>
<td>11:30AM-01:30PM</td>
<td>Right to the City: International Dialogue for the Middle-East and North Africa (HIC CISDP)</td>
<td>ISESCO – A. Saoud Room</td>
</tr>
<tr>
<td>11:30AM-01:30PM</td>
<td>Issues and challenges of the articulation of actors in development with view to good territorial governance (UNDP ART International)</td>
<td>CNRST – Chellah Room</td>
</tr>
<tr>
<td>11:30AM-01:30PM</td>
<td>Contributions to the research and the capacity building creation of actors (Institut Supérieur de l'Information et de la Communication/Centre d'Etudes et de Recherches en Sciences Sociales)</td>
<td>CNRST – Oudayas Room</td>
</tr>
<tr>
<td>11:30AM-01:30PM</td>
<td>Implementation of innovative projects in the solid waste sector: what challenges and opportunities for local and regional authorities? (Fond d'Equipement Communal and World Bank)</td>
<td>CNRST – Bouregreg Room</td>
</tr>
<tr>
<td>11:30AM-01:30PM</td>
<td>The challenges of urban growth: what methods for local and regional authorities? (French Ministry of Foreign Affairs, SCAC of the French Embassy in Morocco and the French Partnership for City and Region)</td>
<td>ISESCO - Hassan II Room</td>
</tr>
<tr>
<td>Time</td>
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<tr>
<td>02:30PM-04:30PM</td>
<td>Transparency and integrity in local governance (DGCL/Ministry responsible for Public Management and Modernisation of Administration)</td>
<td>ISESCO – Solidarity Room</td>
</tr>
<tr>
<td>02:00PM-06:00PM</td>
<td>ORU-FOGAR General Assembly (open meeting)</td>
<td>Headquarters of the Rabat Salé Zemmour Zaer Region</td>
</tr>
<tr>
<td>02:00PM-04:00PM</td>
<td>Mobility and accessibility in urban zones in Africa (World Bank)</td>
<td>CNRST – Chellah Room</td>
</tr>
<tr>
<td>02:00PM-04:00PM</td>
<td>The wellbeing of children and young people: what obligation for local authorities? (UNICEF Morocco)</td>
<td>ISESCO – Hassan II Room</td>
</tr>
<tr>
<td>02:00PM-04:00PM</td>
<td>Local authorities and overcoming the crises (Cités-Unies France and the French Development Agency)</td>
<td>ISESCO – A. Saoud Room</td>
</tr>
<tr>
<td>02:00PM-04:00PM</td>
<td>PLATFORMA Internal meeting (members only)</td>
<td>Hotel Golden Tulip Farah</td>
</tr>
<tr>
<td>02:00PM-04:00PM</td>
<td>Imagining the interactive city, learning from each other – towards a North African network for urban development: the case of the CoMun programme (GIZ)</td>
<td>CNRST – Tour Hassan Room</td>
</tr>
<tr>
<td>02:00PM-04:00PM</td>
<td>Local authorities and their associations in the post-2015 development agenda: the European Commission’s stance (European Commission)</td>
<td>CNRST - Bouregreg Room</td>
</tr>
<tr>
<td>04:00PM-04:30PM</td>
<td>Break</td>
<td>CNRST/ISESCO</td>
</tr>
<tr>
<td>02:00PM-05:00PM</td>
<td>Better municipal law making for sustainable urban development (UN-Habitat)</td>
<td>CNRST – Oudayas Room</td>
</tr>
<tr>
<td>04:30PM-06:30PM</td>
<td>Leave no one behind: the role that local authorities can place in reducing health inequalities (UNDP)</td>
<td>ISESCO – A. Saoud Room</td>
</tr>
<tr>
<td>04:30PM-06:30PM</td>
<td>The role of towns and cities in the democratic transformation process (GIZ)</td>
<td>ISESCO – Hassan II Room</td>
</tr>
<tr>
<td>04:30PM-06:30PM</td>
<td>Resources and mechanisms of participation for the youth in local decisions (Anna Lindh Foundation)</td>
<td>CNRST – Chellah Room</td>
</tr>
<tr>
<td>04:30PM-06:30PM</td>
<td>Culture, 4th pillar of sustainable development (Association of Mayors of Burkina Faso)</td>
<td>CNRST – Tour Hassan Room</td>
</tr>
<tr>
<td>Time</td>
<td>Event</td>
<td>Location</td>
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</tr>
<tr>
<td>08:30AM-10:00AM</td>
<td>Meeting of the Working Group of ORU-FOGAR on the Post-2015 Development Agenda</td>
<td>Siège de la Région Rabat-Salé-Zemmour-Zaer</td>
</tr>
<tr>
<td>09:00AM-01:00PM</td>
<td>Modernisation of local public services: perspectives of elected representatives on the Moroccan experience (CMI – World Bank)</td>
<td>CNRST – Chellah Room</td>
</tr>
<tr>
<td>09:00AM-12:00PM</td>
<td>UNDP Health (internal meeting)</td>
<td>CNRST – Medina Room</td>
</tr>
<tr>
<td>09:00AM-11:00AM</td>
<td>Steering Committee of Local Economic Development Network of Africa</td>
<td>ISESCO – A. Saoud Room</td>
</tr>
<tr>
<td>09:00AM-11:00AM</td>
<td>Specialist Financial Institutions and development of cities and territories: issues, strategies, methods and perspectives for collaboration (Fonds Spécial d'Equipement et d’Intervention Intercommunale du Cameroun/CGLUA)</td>
<td>ISESCO – Hassan II Room</td>
</tr>
<tr>
<td>09:00AM-11:00AM</td>
<td>Decentralised Mechanism of Solidarity: a solution to help local authorities achieve water access and sanitation (UNDP/ Global Water Solidarity)</td>
<td>CNRST – Tour Hassan Room</td>
</tr>
<tr>
<td>09:00AM-11:00AM</td>
<td>Towards a sustainable energy future – what kind of local governance? (ADEREE-Jiha Tinou 2020)</td>
<td>CNRST – Oudayas Room</td>
</tr>
<tr>
<td>09:00AM-11:00AM</td>
<td>Reinforcing the preparedness of cities to face crisis situations – the contribution of local public services Governance and finance methods of urban development projects in greater Casablanca – for reinforced professional performance (Suez Environnement)</td>
<td>CNRST – Bouregreg Room</td>
</tr>
<tr>
<td>09:00AM-12:00AM</td>
<td>Human Capital in the service of Territorial Development (City of Rabat/ Moroccan Association of Presidents of Local Councils)</td>
<td>ISESCO – Solidarity Room</td>
</tr>
<tr>
<td>11:00AM-11:30AM</td>
<td>Break</td>
<td>ISESCO/CNRST</td>
</tr>
<tr>
<td>11:00AM-01:30PM</td>
<td>Territorial governance as vector of human development (National Coordination of INDH)</td>
<td>ISESCO – A. Saoud Room</td>
</tr>
<tr>
<td>11:00AM-01:30PM</td>
<td>Government contracting of basic network services (Fond d’Equipement Communal)</td>
<td>CNRST – Bouregreg Room</td>
</tr>
<tr>
<td>11:00AM-01:00PM</td>
<td>Access to information on the risk for citizens, governments and local partners (UNISDR)</td>
<td>CNRST – Oudayas Room</td>
</tr>
</tbody>
</table>
### Thursday 3rd October 2013

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00AM-12:00AM</td>
<td>Board meeting of the Association Internationale des Régions Francophones (members only)</td>
<td>Siège de la Région Rabat-Salé-Zemmour-Zaer</td>
</tr>
<tr>
<td>04:00PM – 06:00PM</td>
<td>Core Group on Food security + Scientific and Technical Committee (ORU-FOGAR)</td>
<td>Headquarters of the Rabat Salé Zemmour Zaer Region</td>
</tr>
</tbody>
</table>

### Friday 4th October 2013

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>09:00AM-01:45AM</td>
<td>Ecoter Commission (ARLEM) (members and invited observers only)</td>
<td>CNRST – Tour Hassan Room</td>
</tr>
</tbody>
</table>
Expertise and know-how celebrated

On the sidelines of the Summit, the 10,000 meter square Rabat Expo is open to professionals from October 1-4 and the greater public on October 5. The event is an opportunity for local communities, businesses, service companies, as well as stakeholders involved in the development of cities to showcase their expertise, equipment and technology to devise the future of urban planning and the city of tomorrow.

Companies will be able to share their products and services with decision makers of major African cities and other continents.

A reflection of innovation and best practices, Rabat Expo brings together all the sectors related to management of cities and citizens' daily life: water, purification, waste management, energy, street lighting, transport, construction industry, landscaping and real estate development, urban planning, telecommunications and information technology, finance, insurance, risk management and disaster governance, cooperation, culture, training, education, audit, consultancy ...

During the summit, the city of Rabat will organize a number of site visits in relation to the issues of urban management.

Free guided tours are held twice daily at 9:00 a.m. and 3:00 p.m.:

The guided tour of the historical heritage of the city of Rabat (1/2 day):
The Mohammed V Mausoleum, The Hassan Tower, Chellah, Kasbah of the Oudayas, the exterior of the Royal Palace, and the Medina.

Visit to the Oulja artisan village in Salé (1/2 day)

Visit to Rabat’s museums (1/2 day):
the Archaeological Museum, the National Museum of the Post Office, Telegraph and Telephone, and Bank Al-Maghrib Museum.

Visit to the gardens of Rabat (1/2 day):
Jardin d’Essais, and the exotic gardens of Sidi Bouknadel.
HISTOIRE & SOCIÉTÉS DU MAROC SAHARIEN
UNE COLLECTION AU SERVICE DES POPULATIONS ET DES TERRITOIRES DU MAROC SAHARIEN
PRACTICAL GUIDE

Phone
• National Information 160
• International Information 126
• Rabat dialing code:
  From abroad 00212537
  From Morocco: 0537 ...

Medical Emergencies
• National Poison Center
  08 01 00 01 80 or 05 37 68 64 64
• National Blood Transfusion Center
  05 37 77 39 97
• Rabat’s Public Emergency Ambulance Service
  (Samu de Rabat)
  05 37 73 73 73
• SOS Medecin
  05 37 20 21 23
• Clinique des Nations unies (private hospital)
  05 37 67 05 05
• Clinique Agdal (private hospital)
  05 37 77 77 77/05 37 67 77 77
• Sheikh Zaid Hospital,
  05 37 68 70 00/05 37 68 68 68
• On-duty Pharmacy and medical staff:
  www.santeservices.ma

Emergencies
• Police: 190
• Rural police (Gendarmerie): 177
• Fire Department: 150

Transportation
• Train stations:
  Rabat Ville train station: Avenue Mohamed V
  08 90 20 30 40
  Agdal train station: Rue A. Ghafiki
  05 37 77 47 47
• Buses:
  Rabat bus station: Avenue Hassan II
  Kamra
  05 37 79 90 42/05 22 31 75 79
• Taxis:
  The blue petits taxis only 3 people. They serve only the city of Rabat
  with meters
  Grand taxis: white Mercedes serving 6 people besides the driver. Mainly for inter-city connections
  Local Buses: several lines are available that serve the entire city
• Rabat Tramway:
  Schedule/route: MAD 6 for one use / 6 a.m.-10 p.m./Allo
  Tramway 05 37 86 32 32 www.tramway.ma
• Casablanca Tramway:
  MAD 6 for one use / www.casatramway.ma
• Airports:
  Rabat - Salé airport
  05 37 80 80 90
  Casablanca Mohamed V airport
  05 22 53 90 40

Places of Worship
For Muslims:
Several mosques are present in all areas in addition to prayer halls in most major hotels.
For the Jewish community:
The Talmud Torah Great Synagogue: 9, rue Moulay Ismail
  05 37 37 72 45-04
For Catholics:
St-Pierre Cathedral : Place du Golan, 05 37 72 23 01
St Pius X Church : 40, rue Jaâfar Assadik, 05 37 67 02 50
St Francis of Assisi Church : Avenue du President Soekarno
  Rabat, Morocco. 0537 724 380
Our Lady of Peace’s reception center : 6, rue Sidi Ali
  Aguelmane, 05 37 77 23 39
For Protestants:
Protestant Church : Avenue Allal Ben Abdellah, 05 37 72 38 48
For Orthodox:
Russian Orthodox Church : Bab Tamesna, 05 37 69 78 96

Visitor Information
Rabat Regional Council of Tourism, 23 Avenue de la Victoire
CRI headquarters Rabat, 05 37 77 90 77 - 05 37 77 64
00/01/09
FAX: 05 37 77 63 88
Mail: info@visitrabat.com
Website: www.visitrabat.com
Communication/contact
There are many pay phones available. Three major mobile operators are present in Morocco: Maroc Telecom, Meditel, and Inwi.
To call Morocco from abroad: after 212 Dial 5 for landline phones and 6 for mobile phones followed by the 8 digits.
Internet: cybercafés or internet cafés are common in Morocco especially in large cities. There is good connection for an affordable price.
A stamp for international mail costs at least MAD 4.5

Traditions and Customs
Islam is the official religion in Morocco but the practice of other religions is guaranteed by the Constitution. There are also many non-Muslim places of worship: synagogues, churches, Protestant churches, etc.
Five calls to prayer mark the Muslim day. The Muezzin calls for the five prayers from the top of the mosque minaret. Information on prayer times in different cities of the Kingdom is available on the website of the Ministry of Endowments and Islamic Affairs: www.habous.gov.ma; Access to mosques and holy places is forbidden to non-Muslims. Some exceptions: Hassan II Mosque in Casablanca, Mohammed V Mausoleum in Rabat, Moulay Ismail Mausoleum in Meknes.

Languages
Besides Classical Arabic and French which are the languages of education, teaching, the administration, and the media the languages that are widely spoken languages include: in Morocco Darija (Arabic dialect) and Tamazight (Berber/ spoken in the Rif the Atlas and Souss and varies by region). Most Moroccans speak French or at least understand it many speak Spanish and English.
Some common words in Moroccan dialect:
• Yes = Na'am / yeh;
• No = La;
• Thanks = shoukran;
• Agree = wakha;
• Please = afak;
• Bye = be slama;
• Good morning = sebah-el-kheir;
• Excuse me = smeh-li;
• How much does it cost? = shhal? ;
• I do not understand = ma fhbet-ch.

Health issues
• No vaccinations are required
• Drinking water is provided in all major cities and in some villages but it is recommended to drink bottled water.

Money
• The local currency is the Moroccan dirham (MAD). Notes are available in denominations of (Dhs) 20, 25, 50, 100 and 200. Coins are available in denominations of (Dhs) 1, 2, 5, and 10, or 5, 10, 20 and 20 centimes.
• Credit cards are accepted in most shops in major cities. ATMs are available in cities.
• Foreign currencies particularly in euro are accepted in tourist areas.
• Exchange offices are available in major cities.

Local time
• Throughout the year Morocco is Greenwich Mean Time.
• Offices are open Monday to Friday from 8:30 a.m. to 4:30 p.m. On Friday facilities are offered because of the prayer. Museums open from 8:45 a.m. to 12 p.m. and from 3 p.m. to 6 p.m. and most of them are closed on Tuesdays. Shops usually open at 9 a.m. to 9 p.m. with a two-hour break in the middle. Some shops close on Fridays others on Sunday. All these schedules are modified during Ramadan but no fixed rule.

Electrical consideration
220 volts everywhere.

Media
The Moroccan new agency (Maghreb Arabe Presse/MAP).
The main French-speaking newspapers:
• Weeklies: TelQuel, L’Economiste, La Vie Eco, Maroc Hebdo.
The main Arabic-speaking newspapers:
• Newspapers: Al Massae, Al Bayan Assabah Alaam Al, Al Ahdat Maghrebia, Ittihad-Ichtiraki;
• Weeklies: Al Alam, Asdaa.
The main official TV stations:
2M, RTM, Medi1. Moroccans can capture via satellite most of the channels of the world.
The main radio stations:
Channel Inter, Medi 1, SNRT.
Acteur majeur des Telecoms en Afrique